

PEOPLE
OVER
PROFIT

INTERACTIVE

GENEVA
2017

GUIDE

30TH WORLD CONGRESS

PUBLIC SERVICES
INTERNATIONAL



Middle cardiac vein
V. cordis media
Descending branch

Ligamentum arteriosum!

Division of the pulmonary artery

Reflection of the pericardium on
to the left pulmonary artery and
the left pulmonary veins

Transverse sinus of the pericardium
Sinus transversus pericardii

Left coronary artery

A. coronaria (cordis) sinistra

Left auricular appendix

Auricula sinistra

Left semilunar or sigmoid

flap—Valvula semilunaris

sinistra

Posterior semilunar or sig-

moid flap—Valvula semi-

lunaris posterior

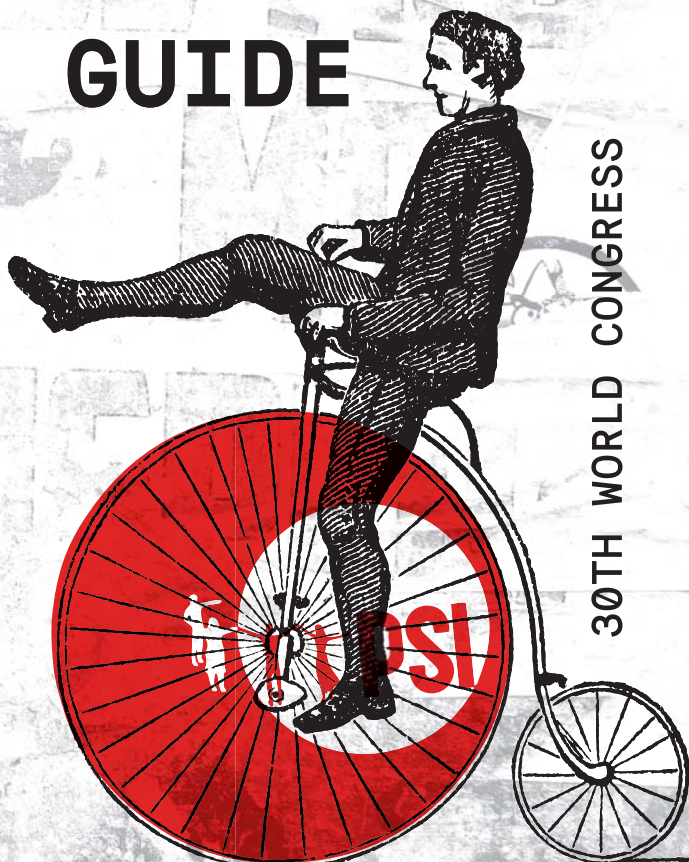
Anterior cusp

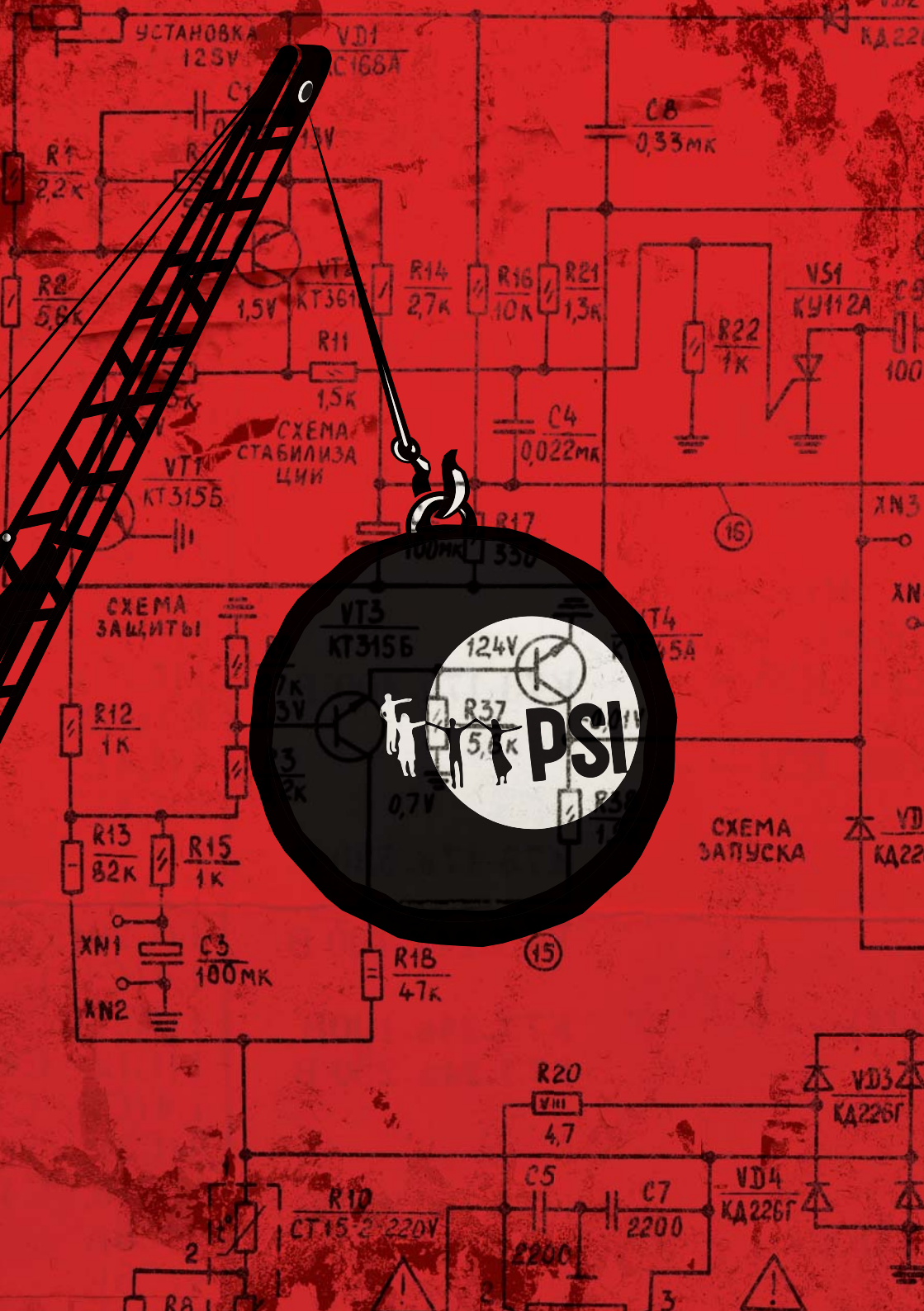
Cusps anterior

Posterior cusp

Cusps posterior

Musculi papillares





Welcome to PSI's 30th World Congress.

This is a once in five-year opportunity to make trade union and political contacts, share union stories, debate policy and inspire action.

We will also adopt our Programme of Action for the next five years – an ambitious document developed in consultation with regions and affiliates over the last 12 months. But to make our programme real we need everybody to be involved.

While the formal debates will happen on Congress floor we have prepared a range of interactive activities so you can give informal feedback on our priorities.

An exciting part of this experience is the social and cultural programme designed to complement the political agenda - meeting old and new friends, hearing stories, sharing ideas and building a stronger movement.

This Interactive Guide will help you participate in these events and online forums which create opportunities for networking, solidarity, cultural exchange and (most of all) fun.

As Emma Goldman said: *"If I can't dance I don't want to be part of your revolution"*.

On behalf of the entire PSI team, I want to thank you for being part of this important event and look forward to a productive and exciting programme.

ROSA PAVANELLI
PSI GENERAL SECRETARY



6 — Congress Timetable

8 — The Congress App

10 — Opening Ceremony

18:00-20:00 30 Oct

12 — PANEL 1

At the crossroads: Choosing people over profit

10:30-12:00 31 Oct

PANEL 2

16 — Our health is not for sale: Privatisation and the right to health

15:30-16:45 31 Oct

PANEL 3

20 — More than a job: The future of work in public services

08:00-09:30 1 Nov

PANEL 4

24 — Heaven or Hell: Sustainable urbanisation and public services

11:15-12:15 1 Nov

28 — For the many: Public services in a just global economy

14:15-15:15 1 Nov

PANEL 6

32 — Public Administration: Public policy for sale?

16:30-17:30 1 Nov

PANEL 7

36 — Infrastructure in the age of austerity

10:15-11:15 2 Nov

PANEL 8

40 — Nothing about us without us

14:00-15:15 2 Nov

PANEL 9

44 — Bread and Roses: Hearts starve as well as bodies

09:00-10:00 3 Nov

48 — Social Events & Cultural Activities

52 — Orientation for Delegates

56 — Sponsors

	SUN 29 OCT			MON 30 NOV		
08:00						
08:30						
09:00						
09:30						
10:00	APREC	AFREC	IAMREC	WOC	PSI-EI LGBT FORUM	PSI-FES WHISTLEBLOWERS SYMPOSIUM ILO ROOM IX
10:30	ROOM 15	ROOM 18	ROOM 5+6	ROOM 5+6	ROOM 3+4	
11:00						
11:30						
12:00	LUNCH			LUNCH		
12:30						
13:00						
13:30						
14:00						
14:30	EPSU EXECUTIVE COMMITTEE	YOUNG WORKERS' SEMINAR		EB-151	PSI-EI LGBT FORUM	PSI-FES WHISTLEBLOWERS SYMPOSIUM Cont'd
15:00	ROOM 5+6	ROOM 3+4		ROOM 5+6	Cont'd	
15:30						
16:00						
16:30						
17:00						
17:30	SOC					
18:00	ROOM 5+6					
18:30				OPENING OF CONGRESS		
19:00				ROOM 1+2 <i>Violonissimo</i>		
19:30		PSI-EI LGBTI PUBLIC TALK				
20:00		SOCIAL EVENT		CREDENTIALS COMMITTEE		
20:30				ROOM 12		
21:00						
21:30						
22:00						
22:30						
23:00						

REGISTRATION: 12:00-19:00H

REGISTRATION: 08:00-17:00H

	TUE 31 OCT	WED 1 NOV	THU 2 NOV	FRI 3 NOV	
					08:00
	SOC*				08:30
					09:00
					09:30
	CONGRESS	CONGRESS	CONGRESS	CONGRESS	10:00
	ROOM 1+2+3+4	ROOM 1+2+3+4	ROOM 1+2+3+4	ROOM 1+2+3+4	10:30
					11:00
					11:30
					12:00
					12:30
	LUNCH	LUNCH	LUNCH	LUNCH	13:00
					13:30
					14:00
				CONGRESS CLOSING	14:30
	CONGRESS	CONGRESS	CONGRESS	ROOM 1+2+3+4	15:00
				WOC ROOM 5+6	15:30
					16:00
					16:30
			SOC*	EB-152	17:00
				ROOM 5+6	17:30
					18:00
					18:30
	SOC*				19:00
		RED CROSS / CRESCENT			19:30
		ONE DAY PSI FILMS			20:00
			YOUNG WORKERS SOCIAL EVENT		20:30
	PSI GALA SOCIAL EVENT				21:00
					21:30
					22:00
					22:30
					23:00

*Emergency resolutions meetings - ROOM 5+6 - Closed session, if required.



THE CONGRESS APP:

How to participate via the magic of the internet

You (yes you!) should have received in your email a special invitation to register and download the PSI Events App which we will be using for Congress.

The e-mail is from **PSI – Public Services International** and the subject is **Invitation PSI 30th World Congress Events Application**. Please think to check your Clutter and/or Junk folders if you do not see it in your inbox.

You will first need to register before you can download the app or use it on a web browser – please follow the instructions included in the invitation e-mail.

Please note that the **PSI Events App** can be downloaded and installed on all Android and Apple devices (smartphones and tablets) but NOT on a Windows phone. For Windows phone users, the application can be accessed through the web

browser at this link: <http://psi-congress2017.eventdrive.com> (after registering!)

You will also be invited to register for some of the social and cultural events PSI is organising. For some events places are limited and will be attributed on a first come, first served basis. Please make sure that if you register you are able to attend.

You may register or de-register at any time using the initial invitation e-mail - please think to keep it. If you need assistance please contact campaigns@world-psi.org or the PSI help desk at Congress.

We encourage you to fill in your personal profile as this will help you to meet and connect with other Congress attendees. You can chat with them, send them funny photos – whatever you want!

We also invite you to start sharing your Congress experiences in the “Express yourself” section – tell us how your trip is going, share photos and comments, tell us about the public sector workers you meet on the way and their roles in your travels! And if you tweet using **#PSICongress2017** – we’ll also share it on the app!

INSTRUCTIONS

0

Find your app registration email in your inbox.

1

Click **REGISTER** button in the email to go to your pre-filled registration form.

2

Scroll down and create your password.

3

Confirm your password.

4

Click on **SUBMIT**.

5

Select the social events you would like to attend.

6

Click on **REGISTER** (or skip if you do not wish to attend the social events). You may at anytime go back to the registration form to register for a social event by following the same steps.

7

Download the app to your device from the Google or Apple stores - look for **PSI Events App**.

8

Whether on your device or on your PC you will need to **LOGIN** using your e-mail and newly created password.

30
OCT

MONDAY



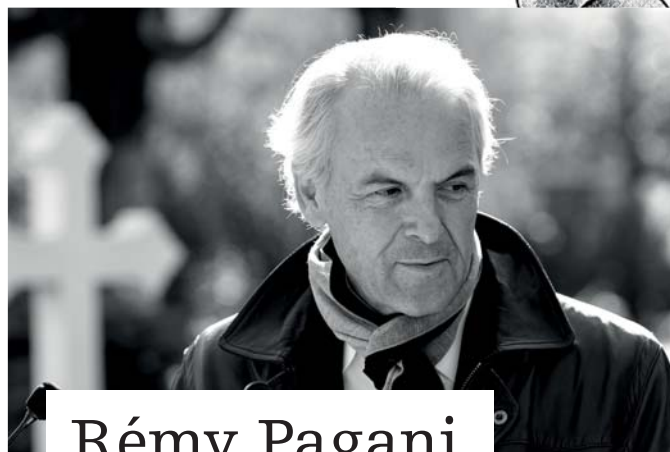
Dave Prentis

PRESIDENT, PUBLIC SERVICES
INTERNATIONAL, GENERAL
SECRETARY OF UNISON UK



François Longchamp

PRESIDENT OF THE STATE
COUNCIL, CANTON OF GENEVA,
SWITZERLAND



Rémy Pagani

MAYOR OF GENEVA, CITY OF GENEVA,
SWITZERLAND



Stefan Giger

GENERAL SECRETARY, SSP-VPD,
SWITZERLAND

Speakers & Violonissimo concert

OPENING CEREMONY

CICG - ROOM 1+2

18:00-20:00



Sharan Burrow

GENERAL SECRETARY,
INTERNATIONAL TRADE
UNION CONFEDERATION
- ITUC



AT THE CROSSROADS:

Choosing people over profit

Facilitated by Owens Jones, activist and Guardian commentator.

PANELLISTS

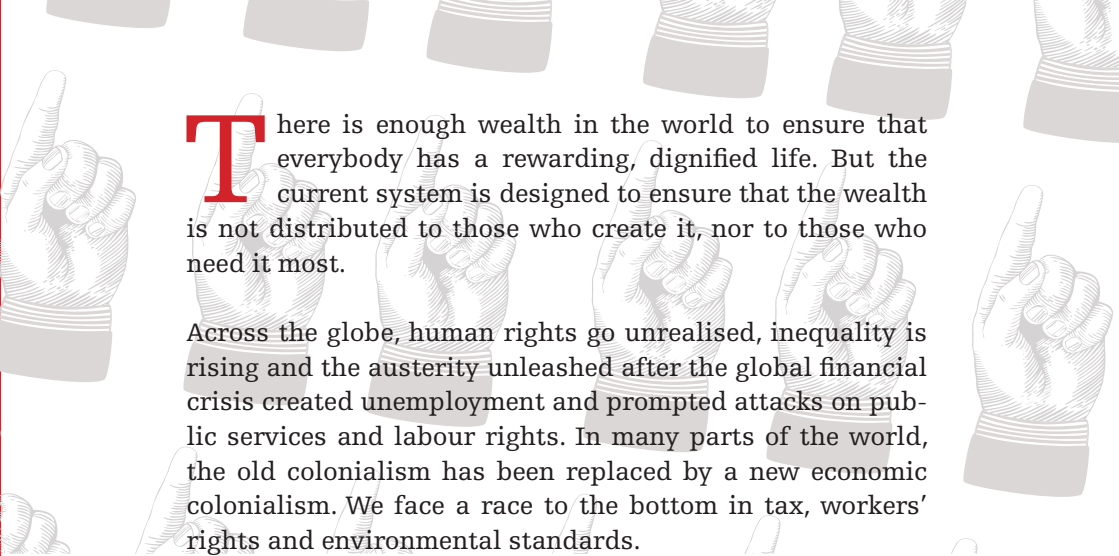
Rosa Pavanelli PSI General Secretary

Tefere Gebre Vice-President,
AFL-CIO, USA

Sahar Desouki Ibrahim Fouad Vice-President, Union of Health Sciences Employees (UHSE), Egypt

Frank Bsirske President, Ver.di,
Germany

Magdalena Sepúlveda Senior Research Associate, United Nations Research Institute for Social Development (UNRISD)



There is enough wealth in the world to ensure that everybody has a rewarding, dignified life. But the current system is designed to ensure that the wealth is not distributed to those who create it, nor to those who need it most.

Across the globe, human rights go unrealised, inequality is rising and the austerity unleashed after the global financial crisis created unemployment and prompted attacks on public services and labour rights. In many parts of the world, the old colonialism has been replaced by a new economic colonialism. We face a race to the bottom in tax, workers' rights and environmental standards.

As corporate profits spiral upwards, power has shifted to wealthy elites who exercise it to influence governments, media and elections. Market orthodoxy dominates mainstream politics and any alternative discourse is largely excluded, leading to popular disengagement, resentment and social division. As confidence in public institutions declines, we are seeing rises in nationalism, racism and reactionary politics, while action on climate change flounders. Hostility to migrants, refugees and other vulnerable groups is growing in many places.

Trade unions and their role in society are often attacked because they are the last mass-based democratic movements advocating for progressive alternatives. These attacks represent a broader accelerating trend to restrict the role of social partners, dilute human rights and undermine democracy.

In a globalised world, each of these challenges seems to be large, complex and contested. But linking them all are simple questions: do we value people over profit? Do we want a world where wealth, power and privilege belong to the few and not to the many? Are we willing to stand up for basic human rights and dignity? There are many examples of people choosing people over profit and fighting back – and trade unions are key to the success of these struggles.

Far right parties have scored more than 20% in over half of European elections in the past five years – 30 million votes in total.

197 million people

are currently unemployed worldwide - **12% higher than pre-crisis level of 2007.**

The UN estimates a **2°C temperature rise** will cause:

- 250,000 climate deaths per year
- Over 150 million climate migrants

75% of costs to cut carbon emissions will come from public budgets.

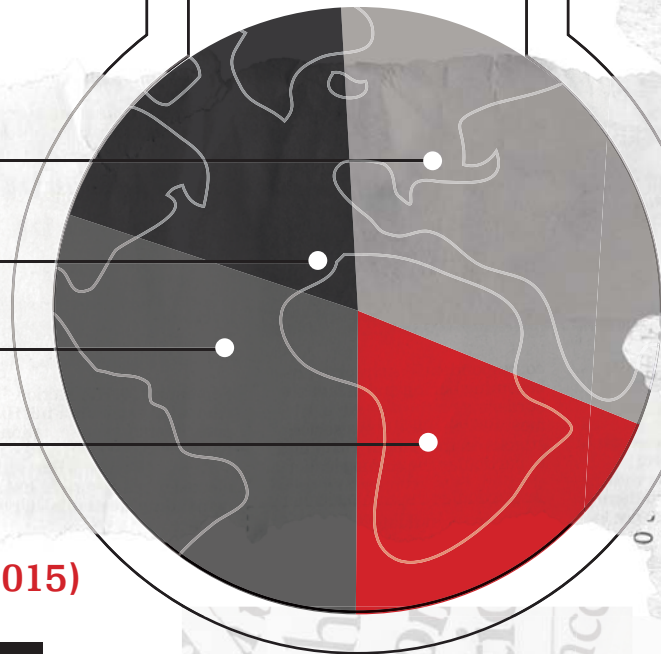
Global
distribution
of wealth

TOP .001%
\$16.7 trn (30%)

NEXT 0.01%
\$10.7 trn (19%)

NEXT 0.1%
\$17.4 trn (32%)

BOTTOM 99%
\$10.3 trn (19%)



Access to basic social services (2015)

PEOPLE WHO LACK ACCESS TO AN IMPROVED WATER SOURCE

663 MILLION

PEOPLE WHO LACK ACCESS TO AN IMPROVED SANITATION FACILITY

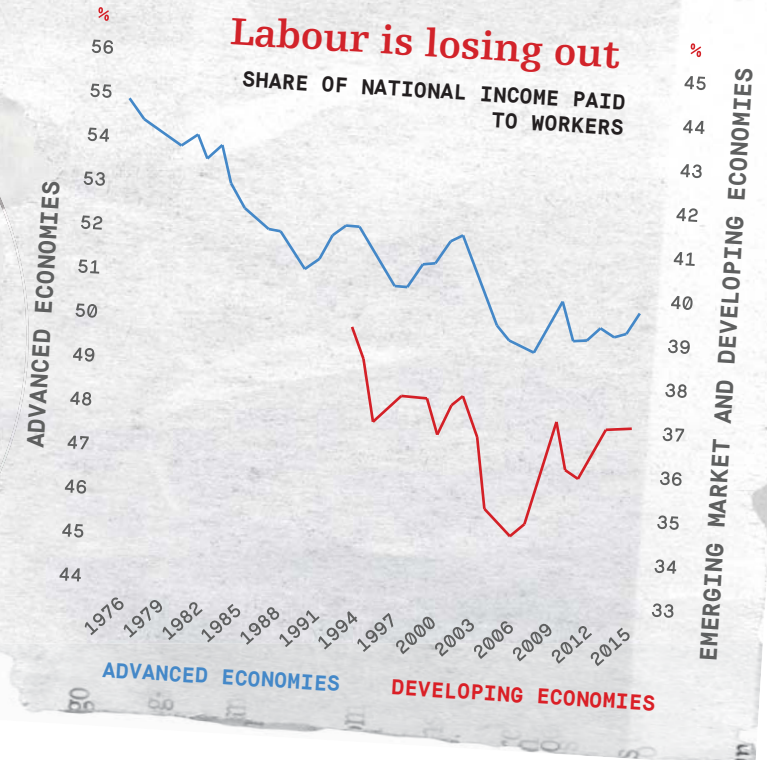
2.4 BILLION

PEOPLE LIVING IN URBAN SLUMS

880 MILLION

13.1%

Youth unemployment rate - **3 times the adult unemployment rate**



"Total political crap"

- CEO Tim Cook's response to the EU ruling ordering Apple to pay **\$13 billion in taxes** (enough to fund over half a million nurses' salaries in Ireland where the taxes are owed)



OUR HEALTH IS
NOT FOR SALE:

Privatisation and the right to health

Facilitated by **Roberto Bissio** – Executive Director, Third World Institute

PANELLISTS

Jim Campbell Director of the Health Workforce Department, World Health Organization

Dr Amit Sengupta Associate Global Coordinator, People's Health Movement, India

Irina Lizenko Associate Chair of Vladivostok Regional organization, Health Workers Union of the Russian Federation (HWURF)

Judith Kiejda Assistant General Secretary, NSW Nurses and Midwives' Association (NSWNMA), Australia

Boubacar Bobaoua President, Syndicat Unique de la Santé et de l'Action Sociale - SUSAS, Niger

Carolina Ximena Espinoza Tapia General Secretary, CONFUSAM, Chile

For over fifty years, access to health services has been a human right. This principle is reflected in the constitutions of many countries. But despite significant improvements, particularly in industrialised countries, we remain very far from ensuring the human right to health for all.

While few disagree with the objective, the creeping hegemony of market logic has undermined the realisation. The myth that we cannot afford more investment has driven cuts in funding and the introduction of user fees and other forms of marketization widen health inequities. Over 150 million persons are thrown below the poverty line annually due to out of pocket health expenses.

PPP's and privatised services bleed money from the health care system into corporate coffers. Large health corporations lobby governments while big pharma manipulate trade and intellectual property rules to protect their monopoly profits. Our ability to respond to crises is compromised, particularly in fragile health systems, such as Ebola affected Africa.

The recommendations of the United Nations ComHEEG in 2016 demonstrate that investment in health care is good for the economy. The conclusions of the ILO Tripartite meeting in 2017 identify the need to avoid the projected shortfall of 18 million health workers globally by 2030. Both require that we improve financing, employment and working conditions in the health services.

PSI has responded by launching its Human Right to Health Campaign in 2016. Because universal health care is not a dream. Because there is more than enough wealth in the world to achieve it. Because what is lacking is the political will and our task must be to create it.

2 million

Child deaths could be avoided if private spending on healthcare were converted into public spending.

150 million

People globally suffer financial catastrophe annually because they have to pay for health services.

75%

of new drugs approved in the USA between 1993 and 2004 originated from publicly funded research

\$50 billion

The amount Africa loses in **illicit financial flows** each year — mostly in tax avoidance and evasion.

\$7 billion

The health budget of Nigeria, the Continent's most populous country

Public and private healthcare spending and outcomes in **USA & Belgium**

PUBLIC SPENDING ON HEALTHCARE (% OF GDP)

8.29

8.17

PRIVATE SPENDING ON HEALTHCARE (% OF GDP)

9.10

2.71

LIFE EXPECTANCY AT BIRTH

68.3

81.1

INFANT MORTALITY RATE (%)

0.65

0.41

WORSE

HEALTH/SOCIAL PROBLEMS ^{USA} AND INEQUALITY

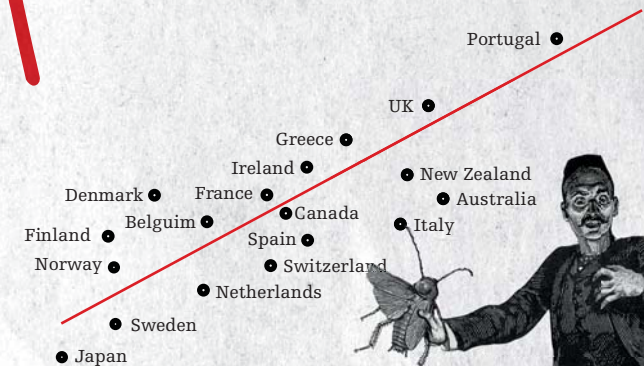
HEALTH AND SOCIAL PROBLEMS

BETTER

LOW

INCOME INEQUALITY

HIGH



MORE THAN A JOB:

The future of work in public services

Facilitated by Nozipho Mbanjwa, author and Journalist for CNBC Africa

PANELLISTS

Rosa Pavanelli PSI General Secretary

Guy Ryder Director-General, International Labour Organization (ILO),

Karen Gregory Lecturer in Digital Sociology, University of Edinburgh, UK

Serena Sorrentino General Secretary, Funzione Pubblica CGIL, Italy

Annie Enriquez-Geron President, Public Services Labor Independent Confederation - PSLINK, Philippines

Naoki Murakami President, National Council of Japanese Firefighters and Ambulance Workers, Japan

Marcelo Di Stefano Secretary for International Relations, Asociación del Personal de la Universidad de Buenos Aires - APUBA, Argentina

George Poe Williams General Secretary, National Health Workers' Union of Liberia - NAHWAL

Public service workers work for more than money – they also serve their community. To do so, they require labour rights, decent working conditions and involvement in the management of the services they deliver. But this paradigm is changing all over the world.

Economic and technological developments – but also politics and ideology – are contesting the way public services are provided. Many services previously delivered by government employees are now provided by the private or not-for-profit sectors. In some countries, even core government functions – like justice administration and security – are being outsourced. The results are profound changes in employment conditions, de-unionisation, precarious work and shifts in the culture of provision of these services: away from service to community and towards provision for private profit.

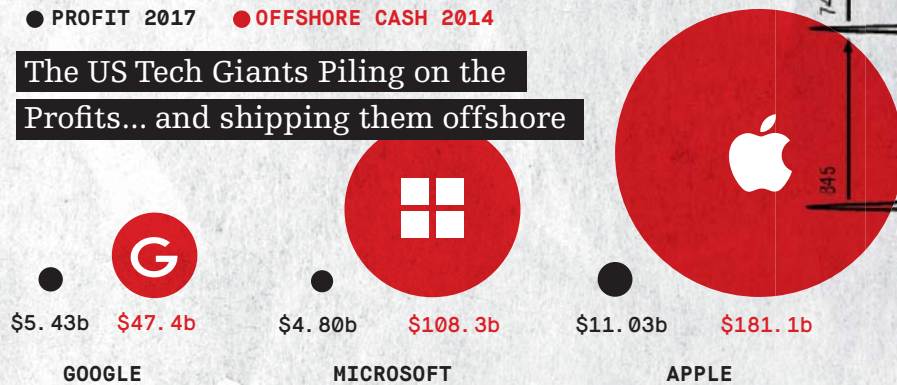
At the same time, technological change provides opportunities for powerful interests to re-shape the economy and our thinking about it. Robots, the sharing economy, the platform or app economy, the network society - all change the relationship between labour and capital and are testing long-established concepts such as “employee” and “employer”, “wages”, “leave”, “exploitation”, “privacy”, and – more importantly – “rights”.

To understand and deal with these new forms of labour and public services, we must not forget that technology is owned, controlled and promoted by social actors with specific interests. And that those who promote private models of public services have political, ideological and economic agendas.

Understanding the current trends is essential to protecting public services and workers' rights.

● PROFIT 2017 ● OFFSHORE CASH 2014

The US Tech Giants Piling on the Profits... and shipping them offshore



Between 20% and 30% of the workforce in US and Europe are working independently in the so-called "gig economy" – and one third of these workers are doing it as a last resort.

A recent study from Stanford Business School found that *"technology entrepreneurs overwhelmingly hope to see labour unions' influence decline"*

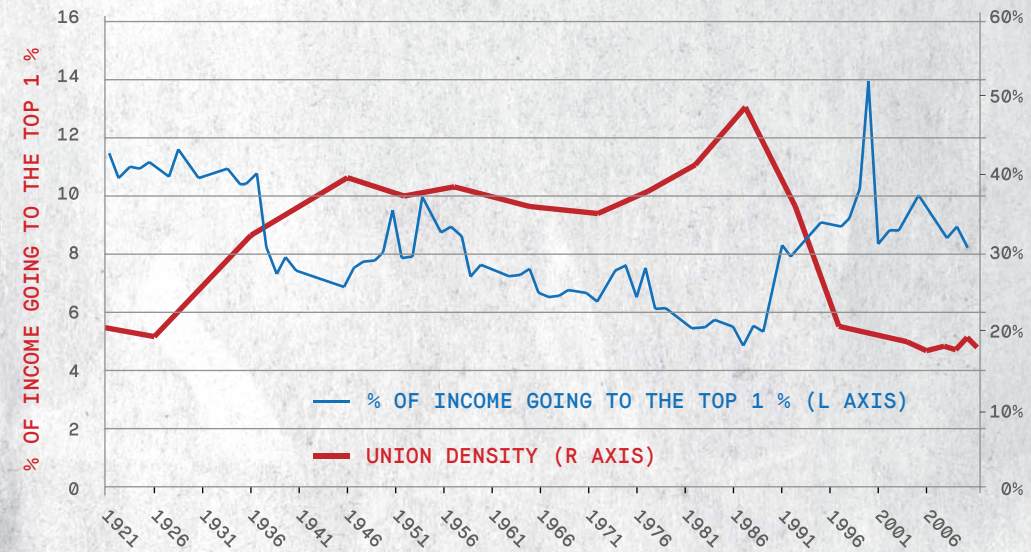
In the past five years 117 countries have adopted legal measures and/or practices which violate international standards on the right to strike.



Freedom of Association and Collective Bargaining Index



The Income share of the top 1% compared with union density (New Zealand Example)



Over 400 trade unionists in over

a dozen countries have been

murdered since PSI's last congress.

HEAVEN OR HELL:

Sustainable urbanisation and public services

Facilitated by **Jane Dudman**, Editor of the Guardian's Public Leaders' Network,

PANELLISTS

Mark Hancock National President,
Canadian Union of Public Employ-
ees - CUPE

Mariko Aoki Vice President, All
Japan Prefectural and Municipal
Workers Union – JICHIRO

Mette Nord President, Fagforbundet
(Norwegian Union of Municipal and
General Employees)

Edgardo Bilsky Director of re-
search, United Cities and Local
Governments - UCLG, Spain

Ibrahim Khaleel Abdulkadir Presi-
dent, Nigeria Union of Local Gov-
ernment Employees - NULGE

The world is currently undergoing the fastest urbanisation in history, as people move from rural areas to cities in search of jobs and a better life. Whether urban expansion creates wealth and opportunities or poverty, disease and misery depends on the choices we make about how we run our cities.

The absorption of new city dwellers can create vibrant communities, thriving with diversity, energy and innovation. Inclusive political systems, quality public services, good planning and decent jobs underpin social and economic success. Without them, cities slip towards polarisation between gentrified oasis and ghettos that dehumanise individuals and their communities.

The difference lies in how well authorities provide public services and whether these communities are enfranchised in the political, social and justice frameworks of their cities.

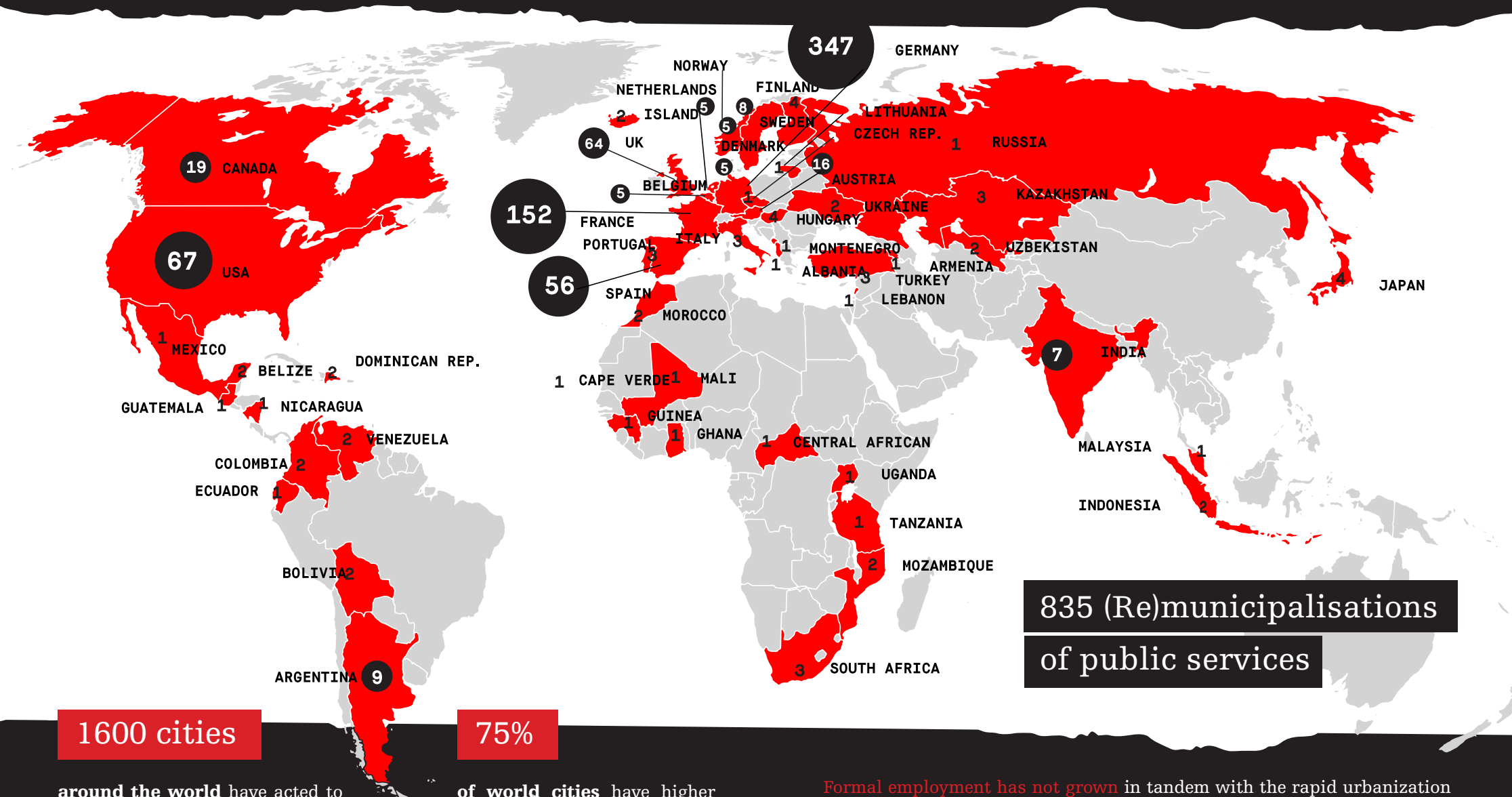
This requires adequate municipal finance, inclusive governance, progressive taxation, fair policing, a sustainable human-friendly eco-system and universal access to quality education, health, housing, water, sanitation, energy and transport. None of this is possible without dedicated, well-trained and remunerated staff, drawn from the community and treated with dignity at work.

When these services are missing, or left to the private sector, and when public sector workers are not valued or denied their rights at work, everybody pays the price.

54% of the world population lives in cities today

Less than 10% of total global government expenditure goes to municipal finance

The global urbanization rate has grown by more than 10% since 1990, putting pressure on fresh water supplies, sewage, the environment and public health.



Formal employment has not grown in tandem with the rapid urbanization of cities, thus exacerbating urban social and economic inequality. In many cities of the world, the informal economy is the main area of production, employment and income generation. - UN Habitat

FOR THE MANY:

Public services in a just global economy

Facilitated by **Tove Maria Ryding** - Policy and Advocacy Manager
for Tax Justice and Financing for Development, European Network
on Debt and Development (Eurodad)

PANELLISTS

Sanya Reid Smith Legal Advisor
and trade specialist, Third World
Network

Ayuba Wabba President, Nigerian
Labour Council

Dennis Kristensen President,
Confederation of Municipal
Employees, Denmark

Ann Pettifor Economist, City
University and New Economics
Foundation, South Africa

A world where workers have dignity, where the planet is protected and where everyone can meet their basic needs and fulfil their potential requires a different economic model from the one we have.

An economy for the people is not possible while the paradigm of the market and competition remain all-pervasive, urging a race to the bottom for wages, taxes, public service provision and environmental standards. The current system is only politically sustainable because those who benefit from it have deliberately established an ideology that insidiously promotes myths that public services are inefficient, unable to innovate and are a burden on the economy and society.

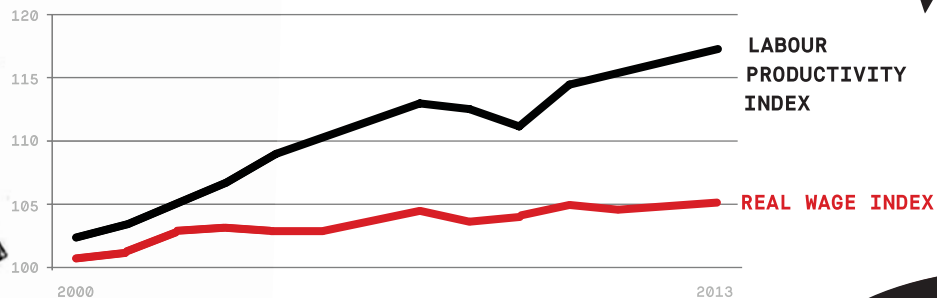
Yet people are still strongly committed to the quality public services they receive. People will fight to defend and extend them when strong viable alternatives are presented. There is public anger towards the wealthy and large corporations for not paying their fair share of taxes. Communities are increasingly mobilizing to stop trade agreements that increase inequality, transfer rights to corporations and undermine public services.

We must return public services to their central role in realising human rights and at the core of the democratic state to ensure democratic regulation, support sustainable development and provide universally accessible services. We must value public services, and public service workers, for both the economic and social contribution they make. Our ability to make progress for a more just economy depends critically on our ability to present credible alternatives, educate, mobilise public opinion and influence decision-makers.

"Raising tax rates does not
deter investment in general."

An IMF study of **44 developing countries** found.

EVOLUTION OF AVERAGE WAGES AND LABOUR PRODUCTIVITY IN ADVANCED ECONOMIES



"All the technologies which make the iphone smart are also state-funded. The internet, wireless network, GPS, microelectronics, touchscreen displays and the latest voice activated SIRI personal assistant"

MARIANA MAZZUCATO

In OECD countries the value of public services is equivalent to an
extra 76% of the disposable cash income of the poorest 20%.

150,000 people

wrote to the EU in 2014 about Investor State Dispute Settlement (ISDS), with 97% of them rejecting these corporate privileges.

US\$ 1.1 billion

Amount Ecuador paid through ISDS to a US based oil company – **90% of its social welfare expenses**

*I'm the
magic
money
tree*

30%

of the Philippines' government revenue is **lost to trade mispricing** – a commonly used corporate tax trick.

US\$ 1 trillion per year

the amount a **Robin Hood tax** could boost public budgets. Over 20 trillion is currently stashed away in offshore accounts - enough to end world poverty ten times over.

**½ of all investment into
developing countries goes
through tax havens.**

The OECD estimates that developing countries **lose three times more money** to tax havens than they received in development aid.

What people think of privatisation?

ECUADOR
REFERENDUM - SOCIAL SECURITY

60% NO

NEW ZEALAND
REFERENDUM -
STATE OWNED ENTERPRISES

67% NO

GERMANY (BERLIN)
REFERENDUM - WATER

97% NO

UNITED KINGDOM
YOUNG SURVEY - NHS

84% NO

**12 national leaders and
143 politicians** were named
in the Panama Papers.



PUBLIC ADMINISTRATION:

Public Policy for Sale?

Facilitated by Ögmundur Jónasson, former Minister of the Interior of Iceland and former PSI Executive Board member

PANELLISTS

Catherine Comte-Tiberghien
Chairperson, ILO Staff Union

David J.Cox President, American
Federation of Government Employees
- AFGE

Ariel Pringles Secretary for Inter-
national Relations, Institutional
and Human Rights, Unión de em-
pleados de la Justicia Nacional -
UEJN, Argentina

Speaker Four (To be confirmed)

Quality public services and democratic government require independent, ethical policy advice, excellent public administrators and fierce regulatory oversight. Experience and evidence shows that public servants must be free from political interference and that the public service must have a strong culture of independence and commitment to service.

But this is changing. Decades of austerity designed to starve the public sector of sufficient resources, combined with propaganda about the superior efficiency of the private sector, have eroded some of the core pillars of public administration. Increasingly, policy development is outsourced to big consultancy firms which have a financial interest in the outcomes and whose employees revolve between senior public service, government and business. The hollowing out of public administration invites corruption, policy capture by business, and service capture by contractors. Privatisation and outsourcing result in the loss of core skills and democratic oversight. Falling wages and insufficient training and precarious employment exacerbate these trends.

We must demand tenured employment to protect from political interference, vested interest, policy capture and corruption. Staff must be well trained to provide excellent advice and service, with adequate remuneration to attract and retain good staff and avoid the incentives for corruption. We need a diverse workforce that reflects the values and aspirations of the community it serves.

Sufficient resources, strong anti-corruption policies, whistleblower protection and enforced legal protections are needed to ensure that public servants can exercise their right to organise and bargain collectively. Public servants must be able to exercise their employment rights.

54 Countries

Have ratified ILO
Convention 151

Largest Multinational Corruption Settlements

SIEMENS (GER)
\$800 million 2008

HALLIBURTON (USA)
\$579 million 2009

DAIMLER AG (GER)
\$185 million 2010

ABB LTD (SWI)
\$58 million 2010

SHELL (UK/NED)
\$48 million 2010

US\$ 400 million

Amount the Gates Foundation has spent on promoting private charter schools – **10x the education budget of Liberia**, which has outsourced the running of many public schools to Bridge Academies – a Gates-backed corporation.

US\$ 10 million

The lobbying expenses for the Corrections Corporation of America, a private-prison firm. **97% of their revenue comes from public budgets.**

Dedicated public
sector whistleblower
protection law

AUSTRALIA
BELGIUM
CANADA
HUNGARY
IRELAND
ISRAEL
JAPAN
KOREA
NETHERLANDS
NEW ZEALAND
SLOVAK REP.
UK
US

40.6%

No legal provisions
for public sector
whistleblowers

AUSTRIA
CHILE
ESTONIA
FRANCE
GERMANY
GREECE
ICELAND
ITALY
MEXICO
NORWAY
PORTUGAL
SLOVENIA
SWITZERLAND
TURKEY

43.8%

15.6%

Some legal provision for public
sector whistleblowers

FINLAND
POLAND
SPAIN
SWEDEN
CZECH REP.

OECD COUNTRIES

The Big Four accounting firms employ over 900,000 people – nearly twice the number of all tax department employees in every EU country combined.

For **every dollar** of budget allocated to government tax departments over **\$99 comes back in.**

50 EU Politicians

have gone into lucrative lobbying or industry jobs including Commission president José Barroso (Goldman Sachs)

Infrastructure in the age of austerity

Facilitated by **Kate Bayliss**, Research Fellow, School
of Oriental and African Studies – SOAS, United Kingdom

PANELLISTS

Satoko Kishimoto Researcher,
Transnational Institute

Henry Garrido Executive Direc-
tor, American Federation of State,
County and Municipal Employees
- AFSCME

José Luis Lingeri General Secre-
tary, Sindicato de Gran Buenos
Aires de Trabajadores de Obras
Sanitarias - SGBATOS, Argentina

Helene Davis-Whyte General Sec-
retary, Jamaica Association of Local
Government Officers - JALGO

The world has a large infrastructure backlog. In the developing world, basic infrastructure is needed to facilitate economic and social development - 1.8 billion people currently use water contaminated with faeces, risking cholera, dysentery, typhoid and polio, and 17% of the world's population lack access to electricity. In the developed world, infrastructure built decades ago is crumbling and needs urgent upgrade.

While universal access is now on the UN's agenda, we are told that in an age of austerity, private finance is the only answer. Wary of decades of evidence and public backlash from our successful campaigns, policy makers are keen to find less obvious models of privatisation to promote. The G20, OECD and World Bank are promoting the financialisation of infrastructure, which includes using capital from pension funds and sovereign wealth funds, creating business-friendly regulatory frameworks and underwriting corporate profits with state funds.

The evidence shows that these measures come with great economic and social risk and will likely result in rising inequality and corruption, as corporations receive state aid, raise prices and cut workers' wages. The long-term nature of these deals allows corruption and political incompetence to go unchallenged, locks in inflexible contracts, reduces our ability to tackle climate change and saddles future generations with massive financial, ecological and social burdens.

But there are alternatives. Progressive taxation can raise revenue so that privatisations can be stopped. Insourcing, re-municipalisation and public-public partnerships are happening increasingly across the world.

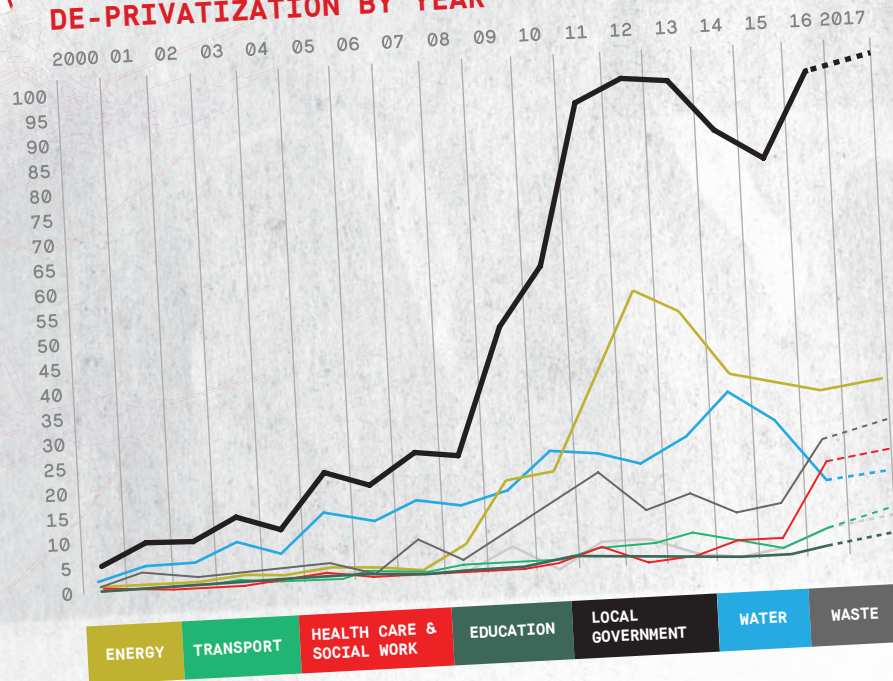
Every dollar of public infrastructure investment increases output by **nearly \$3**. Even the IMF is now admitting that: *"increased public infrastructure investment raises output in both the short and long term, particularly during periods of economic slack"*

80%

of wastewater flows remain untreated. Every year more people die from unsafe water than from all forms of violence including war.

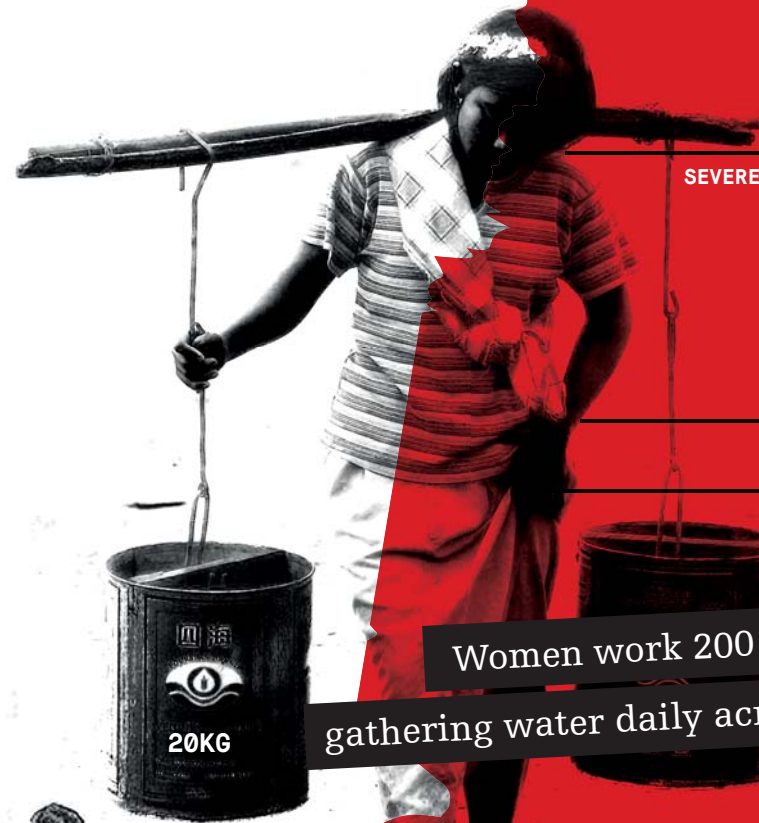
An OECD study found that costs of "Private ownership of electricity operators... were 23.1% higher than if ownership were wholly public."

DE-PRIVATIZATION BY YEAR



A French study found private water providers to be **16.6% more expensive**

1.2 billion people lack access to **electricity**



SEVERE NECK & HEAD INJURY

HIP & PELVIC INJURY

CHRONIC ABORTION

Women work 200 million hours gathering water daily across the world

LONG DISTANCES HARD ON FEET

2.1 billion people

lack access to **safely managed public water services**

3.5 million

die annually from indoor air pollution the majority of whom are women mostly as a result of cooking

Nothing about us without us

Facilitated by **Phyll Opoku-Gyimah**, Head of Political Campaigns and Equality at PCS

PANELLISTS

Lauro Purcil Jr Chairman, Government Union for the Integration of Differently-Abled Employees - GUIDE/PSLINK, Philippines

Fred van Leeuwen General Secretary, Education International (EI)

Isolde Kunkel-Weber President, European Public Service Union (EPSU)

Juneia Batista Chairperson, PSI World Women's Committee, Brazil

Dr Ogaufi Matildah Masame Deputy President, Botswana Public Employees Union - BOPEU

All workers deserve respect and dignity and a voice in their trade unions and society. Recognising that vulnerable groups often suffer multiple discrimination, PSI promotes equality, equity and non-discrimination policies that contribute to build a more inclusive society.

At the same time, we recognise the specific needs of certain groups of workers and their human and labour rights. Building a progressive community of diverse people, working together for common objectives is our goal.

This session will address how we can achieve gender equality, LGBTI rights, inclusion of young people and people with disabilities, and ensuring that our societies provide support and empower the most vulnerable, including through participation in policy development, collective bargaining and union leadership.

14:00-15:15 2 Nov

Cuts disproportionately affect the vulnerable:

x = TIMES REST OF POPULATION

5x

PEOPLE IN
POVERTY

9x

DISABLED
PEOPLE

19x

PEOPLE WITH SEVEREST
DISABILITIES

Women work
2/3 of the
world's hours,
yet earn 1/10
of the world's
income.

Hate crimes globally

40% BASED ON RACE

20% BASED ON SEXUAL ORIENTATION

1 billion

people in the world have some form
of disability - **15% of the worlds
population.**



50%

of murdered women are
killed by their husbands.

50%

of all abortions are carried out in unsafe conditions –
nearly a third are administered by untrained people using
dangerous methods

Punishments for homosexuality

Homosexuality is punishable by
imprisonment in 68 countries

DEATH PENALTY

SUDAN, IRAN, SAUDI
ARABIA, YEMEN,
12 NORTHERN
STATES IN NIGERIA,
SOUTHERN PARTS OF
SOMALIA, MAURITANIA,
AFGHANISTAN,
PAKISTAN, QATAR
AND UAE, IRAQ,
DAESH (ISIS / ISIL)-
HELD TERRITORIES IN
NORTHERN IRAQ AND
NORTHERN SYRIA.

BREAD AND ROSES:

Hearts starve as well as bodies

Facilitated by **Marc Bélanger**, Journalist and News Producer at Radio Labour

PANELLISTS

Dr Emily Porter Iraqi Heritage activist, Iraq/UK

Dr. Lorretta Johnson Secretary - Treasurer, American Federation of Teachers - AFT, USA

In young Jeong General Secretary, Korean Public Service and Transport Workers' Union Education Workers' Solidarity Division - KPTU-EdSol

Gülfem Karataş Reporter, Journalist's union of Turkey (TGS)

What the woman who labors wants is the right to live, not simply exist — the right to life as the rich woman has the right to life, and the sun and music and art. You have nothing that the humblest worker has not a right to have also. The worker must have bread, but she must have roses, too.

— ROSE SCHNEIDERMAN, 1912

These words are associated with the Lawrence textile strike that united many migrant communities and was largely led by women. They have come to symbolise the demands of workers all over the world for political inclusion and dignity in life, in addition to the more traditional demands for better wages and working conditions. The demand in its broadest sense includes political inclusion, education, freedom of expression, and access to a rich cultural life.

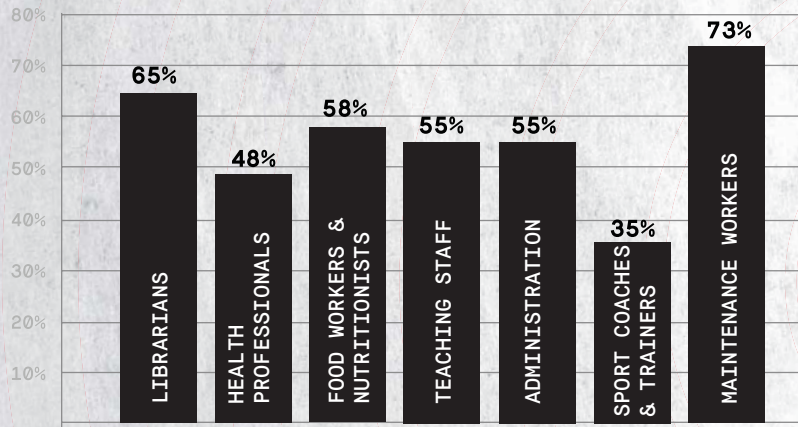
But in a world where market fundamentalism and commercialism increasingly intrude into all areas of life, both the nature of these activities and access to them is narrowed. Museums charge entrance fees, libraries and swimming pools are closed, art is commercialised, national parks are underfunded, the press is run for profit, sport is big business and education is privatised.

Guaranteeing equal access for all, and ensuring that art and culture do not simply reproduce the dominant economic and social paradigm, requires public support and finance. In an age of austerity, these are often the first casualties. What is more, education, culture, media and art are powerful forces for social change that are too often underutilised by the left in the face of these attacks.

Public sector workers, artists, educationalists, journalists and culture workers embody these values, are fundamental to their provision and are often at the forefront of defending them. Their contribution extends beyond a market transaction and they often make massive sacrifices in their work.

Public Media is under attack across the world

% OF PSI EDUCATIONAL AFFILIATES WHO REPRESENT THE FOLLOWING TYPES OF WORKER:



Public Space is often referred to as **'the poor man's living room'** which hints at its particular importance for the recreation, social and economic development of vulnerable groups – *UN Habitat*

4%

of US adults say they trust news they receive through social media, but 65% use it as a news source anyway.

KOSTAS VAXEVANIS

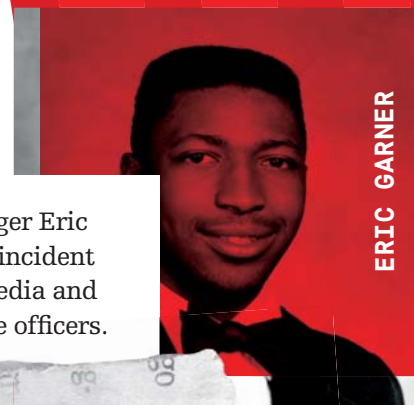
Kostas Vaxevanis was arrested for publishing the names of over 2000 Greeks with secret Swiss bank accounts. The Greek Government had the list for two years but didn't pursue any tax evasion charges out of fear of upsetting elites.



Khaled al-Asaad, director of Palmyra Museum was beheaded by ISIS for hiding ancient cultural artefacts which they sought to destroy.

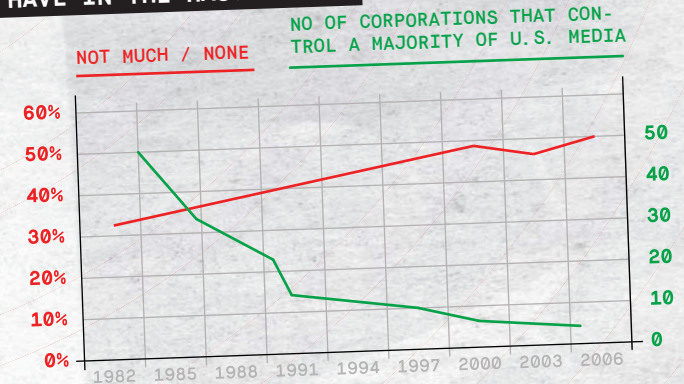
KHALED AL-ASAAD

Global military budgets are twice the amount of education budgets



After police choked unarmed black teenager Eric Garner to death, a cellphone video of the incident was shared millions of times on social media and helped secure murder charges against the officers.

HOW MUCH CONFIDENCE DO YOU HAVE IN THE MASS MEDIA?



Find more info about artists performing at the opening, closing and throughout the World Congress on [PSI's Congress Website](#).

SOCIAL EVENTS & ACTIVITIES

During our 30th World Congress, PSI has organized social and cultural events so that delegates can get to know Geneva, our host city, and each other better. The World Congress is a unique opportunity to build personal connections that will support our joint work in the coming five years!

29
OCT

SUNDAY

PSI-EI LGBT Public Talk and Social Event

MAMBO

18:00-21:00

Registration required

For delegates participating in the PSI-EI LGBT Forum on Monday 30th October

31
OCT

TUESDAY

PSI Gala

BATIMENT DES FORCES MOTRICES (BFM)

19:00-23:00

Open to all

We look forward to hosting all PSI Congress delegates at the BFM, an impressive post-industrial site and concert venue set in the middle of the Rhône and the heart of Geneva. Musical entertainment will be provided by world-renowned Emir Kusturica and The No Smoking Orchestra. Dissociated from any show business church or dogma, this band is a symbol of the anti-globalist movement and a unique paradox of the environment they have sprung from. They perform unza unza, in fact a frantic Balkan version of rumba, bringing together rock and gypsy sounds... without any specific insistence on a single homeland.

new.thenosmokingorchestra.com

bfm.ch/en/

1
NOV

WEDNESDAY

PSI Congress Demonstration

PLACE DES NATIONS

LUNCH BREAK

Open to all

Make sure to bring banners of your union for this massive rally in support of the workers of the United Nations and the trade union rights of all public service workers.

1
NOV

WEDNESDAY

Young Workers' Social Event

LE SCANDALE

20:00-23:00

Registration required

For delegates participating in the Young Workers' Seminar.

One Day: PSI Films

CICG

18:30-20:30

Open to all

In the lead-up to congress, PSI Communications has visited members and affiliates around the world to create a series of short films that examine the challenges, victories and everyday lives of public service workers. We will have a close look at the lives of unionists fighting against privatisation, facing torture at the hands of dictators, responding to dramatic disasters and making their communities stronger through their work. These films will be premiered at PSI Congress.

Red Cross/Crescent Museum

RED CROSS MUSEUM

18:00-20:00

Registration Required

The permanent exhibition of the Red Cross/Crescent Museum, *"The Humanitarian Adventure"*, presents three contemporary problems that are of particular concern to PSI and its members and in a wider perspective will affect our common future for decades to come: Defending human dignity, Restoring family links and Reducing natural risks. Guides will provide tours in several languages.

redcrossmuseum.ch

2
NOV

THURSDAY

Movie Night - "I, Daniel Blake"

CICG

18:30-20:30

Open to all

I, Daniel Blake is a 2016 drama film directed by Ken Loach. It stars Dave Johns as Daniel Blake, who is denied employment and support allowance despite his doctor finding him unfit to work. It is a scathing criticism of austerity policies and their impact on public services and the public at large. The film won the Palme d'Or at the 2016 Cannes Film Festival, the Prix du public at the 2016 Locarno International Film Festival and the 2017 BAFTA for Outstanding British Film.

bit.ly/1PtNL6l

Visit to CERN

CERN

BUS FROM CICG 18:00, END AT 20:30

Registration Required

At CERN, the European Organization for Nuclear Research, physicists and engineers are probing the fundamental structure of the universe. They use the world's largest and most complex scientific instruments to study the basic constituents of matter – the fundamental particles. The particles are made to collide together at close to the speed of light. The process gives the physicists clues about how the particles interact, and provides insights into the fundamental laws of nature. Founded in 1954, the CERN laboratory sits astride the Franco-Swiss border just next to Geneva.

home.cern



Congratulations! You have been nominated as a delegate or as an observer to represent your union at the 30th PSI Congress 2017 in Geneva.

In this document, you will find basic information about your rights and entitlements, mainly based on two sources: the PSI Constitution (Annex 4) and the Congress Standing Orders.

DELEGATES/OBSERVERS

Basic Orientation

REGISTRATION

- Upon arrival, register yourself at the PSI registration desk at the congress venue, CIGG.
- If you are more than one in your delegation, one mandated person may register the whole delegation.
- Registration dates and times: 29 October 12h00 to 19h00 and 30 October 8h00 to 17h00.

SEATING

- Delegates and observers will sit together as one delegation.
- The seating plan will be published through various means. This plan will accommodate the many participants and the particular layout of the meeting venue.

- On the morning of Thursday 2 November, the seating plan will change for some delegations.

HEAD OF DELEGATION

- Each delegation is headed by its "Head of Delegation".
- If the affiliate is represented by only one delegate, s/he is automatically "Head of Delegation".
- The Head of Delegation has the same rights and entitlements as a delegate.
- In case of a membership vote, it is only the Head of Delegation who casts the union's ballots.

DELEGATES

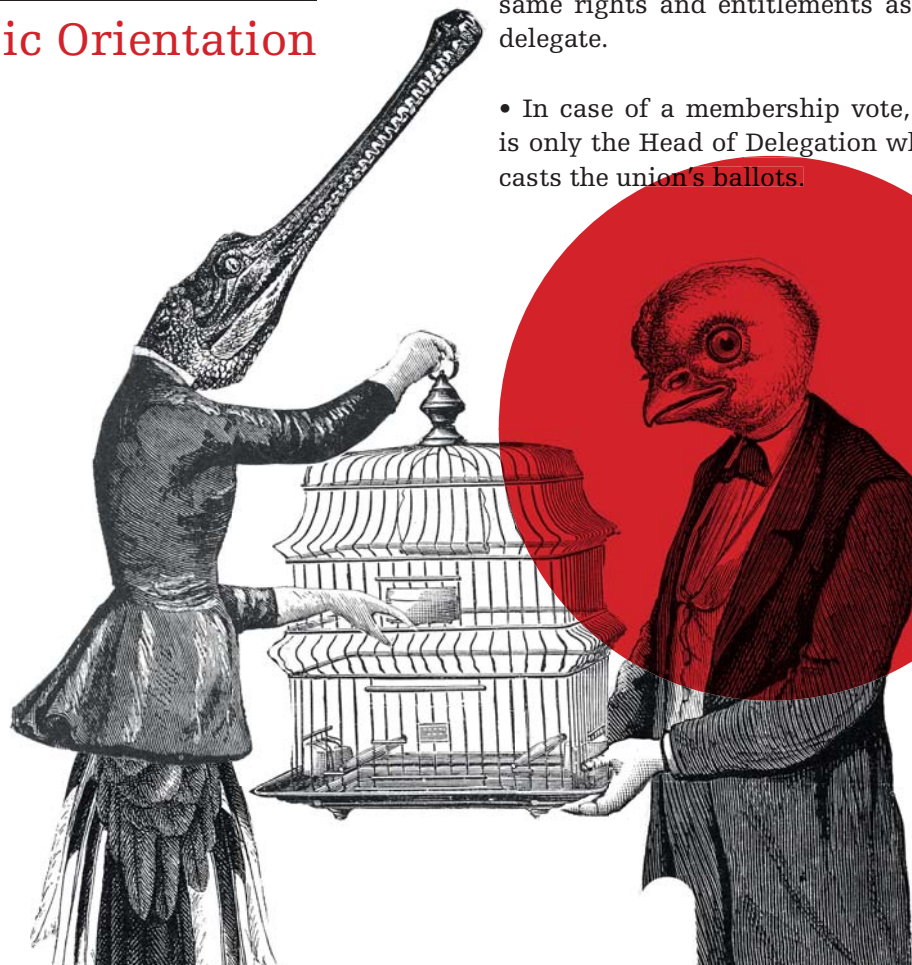
- Have the right to vote on each motion presented.
- They will do this through the electronic voting system or by show of hands with their delegates' card. They will receive this card at registration.

RULES OF CONGRESS

- All Congress proceedings are ruled by Congress Standing Orders. Draft Standing Orders proposed by the Standing Orders Committee (SOC) will be adopted by Congress at its first session and become final with adoption.
- The Standing Orders Committee is mandated with the task of overseeing Congress proceedings. Any changes to the Order of Business will be dealt with by the SOC which meets daily at close of Congress.

SPEAKING AT CONGRESS

- All delegates have the right to speak at Congress.
- They need to follow certain rules in order to take the floor: these rules are specified in the Congress Standing Orders. They have to fill in a "Request to Speak Form" and hand it to the Speakers' table prior to the close



of the previous session in which he/she intends to speak. The Request to Speak Form will be provided to all delegates at registration.

- Affiliates who are moving resolutions or amendments are encouraged to inform the secretariat about the delegate who will be speaking.

- Speaking times for each session are determined by the Standing Orders. More details: Standing Orders, paragraph 4.3.

OBSERVERS

- Observe the proceedings.
- However, this rule will be suspended under certain circumstances, like the Panel Sessions which will be open to all Congress delegates, observers, guests and PSI staff. All participants will have equal voice.

THE PROCEEDINGS

Congress will deal with formal motions, and also offer a large forum for debate and exchange.

- The formal motions submitted to Congress for discussion and approval have been subject to a wide consultation process in the regions and subregions in early 2017. They are:

1. The Draft Programme of Action 2018-2022 (which is a resolution from the Executive Board) and related amendments,

2. The Draft Resolutions and Amendments,

3. The Draft Constitution (also an Executive Board resolution) and related amendments,

And any other resolution approved by the Executive Board.

- The forum for debate will focus on a variety of public sector issues. These issues will be introduced by expert speakers during nine interactive Panel Sessions and allow for general debate.

- In sessions following the panels, the presiding officer of the Congress will introduce the various resolutions that pertain to the subject matter. The resolutions will be debated and voted upon.

- Emergency resolutions can only be submitted under exceptional circumstances as spelt out in Constitution Appendix 4, "Resolutions", paragraph f).

ELECTIONS

- Congress will elect the PSI President and the PSI General Secretary for the next mandate period.

- Both Dave Prentis, actual PSI President, and Rosa Pavanelli, actual PSI General Secretary, stand for re-election unopposed.

- The elections will be overseen by two Election Officers who have been nominated by the PSI Executive Board: Morna Ballantyne, PSAC, Canada, and Tomio Ishihara, JPSU, Japan.

- This election will not be by show of hands but it will be a membership vote. A membership vote takes into account the paid-up membership of each union over the last Congress period.

- All documents needed for a membership vote will be handed out to the Head of Delegation at registration. Only the Head of Delegation casts the union's vote.

SPONSORSHIP

- Some delegates have been nominated by their (sub)regions to receive financial support from PSI in order to enhance democracy and participation.

- This support will be practically managed by region and subregion with the help of relevant staff.

- Venues and times will be announced during plenary sessions.

DOCUMENTS

You should familiarise yourself with the following documents:

- *motions and amendments mentioned above under "Proceedings"*
- *Congress order of business (agenda)*
- *Congress Standing Orders*
- *Annex 4 of the PSI Constitution*

All documents are available here:

<http://congress.world-psi.org/pop-documents/>

VISION (SWEDEN)

Contributed towards sponsoring affiliates from other regions.



NON-ACADEMIC STAFF UNION OF UNIVERSITIES (NASU), NIGERIA

Contributed to the Young Workers event.



Contributed towards sponsoring affiliates from other regions.

FIPSU (FINNISH PUBLIC SERVICES UNIONS)

PUBLIC SERVICE ALLIANCE OF CANADA (PSAC)

Contributed towards the Red Cross/Crescent museum visit, photo panels and congress bag production.



Public Service Alliance of Canada
Alliance de la Fonction publique du Canada

KOMMUNAL – THE SWEDISH MUNICIPAL WORKERS UNION

The logo for Kommunal (The Swedish Municipal Workers Union) features the word "Kommunal." in a white, sans-serif font, centered within a solid red rectangular box.

Kommunal.

Contributed towards bringing women and youth delegates from the municipal sectors to congress.

FÉDÉRATION INTERPROFESSIONNELLE DE LA SANTÉ DU QUÉBEC – FIQ (CANADA)



Contributed towards bringing women delegates from the Africa and Inter-America regions to congress.

UNISON (UK)

Contributed towards the LGBTQI side event, congress gifts and photo panels.



THANKS TO THE SPONSORING AFFILIATES

A large illustration on the right side of the page shows a man in a dark pinstripe suit and tie, holding a large, silver, flared megaphone to his mouth. He is pointing his right index finger upwards. Surrounding him are several white line-drawn hands, also pointing their index fingers upwards. A large red circle is partially visible behind the man and the hands.

PSI thanks the following unions for their extra contributions to support the costs of Congress as well as enabling delegates from all over the world to participate, who may not otherwise have been able to do so.

ÖGB YOUNION (AUSTRIA)

Contributed to Gala refreshments,
Congress visual material, young workers
event and PSI film series.



younion
Die Daseinsgewerkschaft

VPOD-SSP (SWITZERLAND)

Provided chocolates to all Congress
participants.



COMMUNITY AND PUBLIC SECTOR UNION/ STATE PUBLIC SERVICE FEDERATION (AUSTRALIA)

Contributed to
Congress visual
material, PSI film series
and social events.



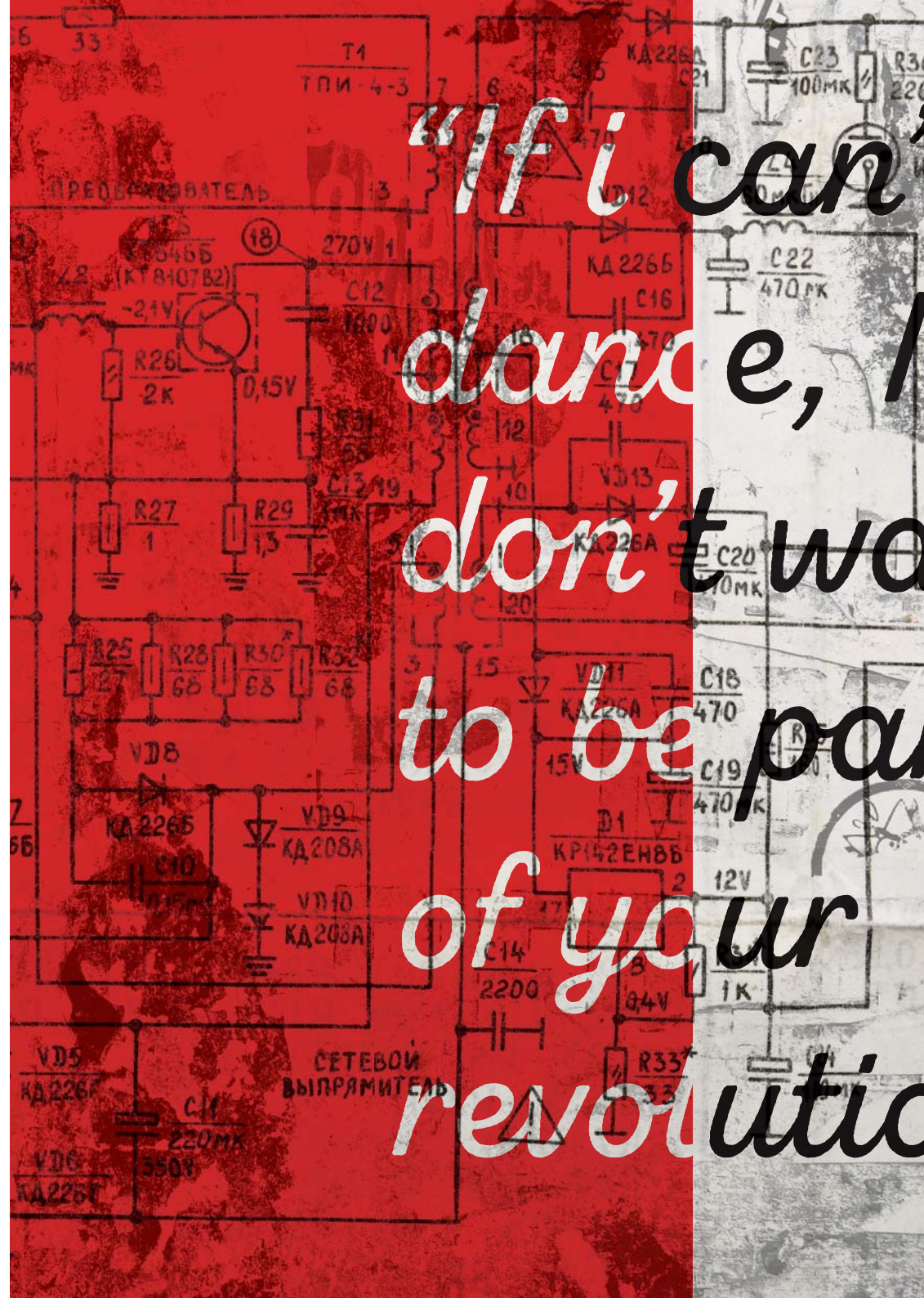
NORWEGIAN CIVIL SERVICE UNION (NTL)

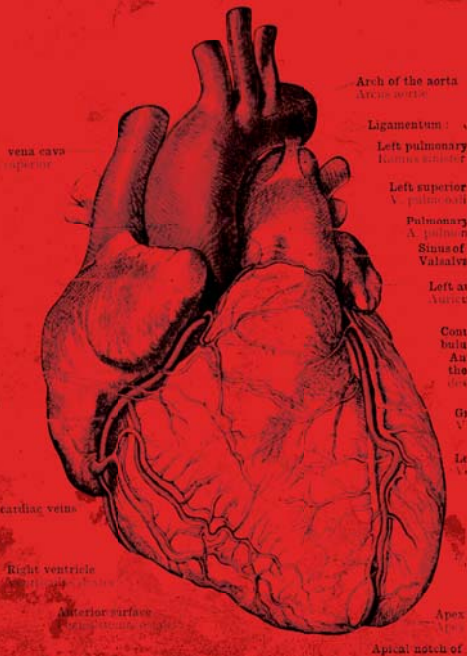
Contributed towards bringing delegates from
the Africa and Arab Region to Congress.



*Note: The unions listed here are those who
submitted contributions by 18/10/2017.*

*A further thanks to any unions who
submitted after this date.*





Azygos vein
 V. azygos
 Superior vena cava
 V. cava superior
 Aorta
 arteriosum
 pulmonalis
 Right pulmonary artery
 Ramus dexter arteria pulmonalis
 Interventricular septum
 Septum atrioventriculare
 Right pulmonary vein
 V. cava inferior
 Posterior tricuspid
 Chordae tendineae
 Musculus papillaris
 Tricuspid carnea
 Tricuspid carnea
 Tricuspid tendineae
 Arch of the aorta
 Arcus aortae
 Ligamentum
 Left pulmonary
 Ramus sinister
 Left superior
 V. pulmonalis
 Pulmonary
 A. pulmonalis
 Sinus of Valsalva
 Left atrium
 Cont. hula
 As the
 des
 Gi
 La
 V.
 cardiac veins
 Right ventricle
 Anterior surface
 Anterior tricuspid
 Apex
 Apical notch of
 Superior vena cava
 V. cava superior
 Ascending aorta
 Aorta ascendens
 Right auricular appendix
 Auricula dextra
 Transverse sinus of the pericardium
 Sinus transversus
 Posterior semilunar or sigmoid flap of the aortic valve
 Nodulus
 Arantii
 Nodulus
 Lunula
 Lunula
 Para-membranacea septi
 Septum membranaceum
 ventriculorum
 Anterior cusp
 Tricuspid valve
 V. cava inferior
 Posterior cusp
 Internal cusp
 Musculi papillares
 Muscular part of the interventricular septum
 Septum musculare ventriculorum
 V. cava inferior